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By submitting information to this website you are offering to purchase products and or services and are subject to the following terms and conditions. All purchases are subject to availability and confirmation of the order price.

Dispatch of product times may vary according to availability and subject to any delays resulting from postal delays or force majeure for which we will not be responsible. In order to contract with Olson Funeral and Cremation Services, Ltd you must be over 18 years of age and possess a valid credit or debit card issued by a bank acceptable to us. Olson Funeral and Cremation Services, Ltd retains the right to refuse any request made by you. When submitting to this website, you undertake that all details you provide to us are true and accurate, that you are an authorized user of the credit or debit card used to place your order and that there are sufficient funds to cover the cost of the services and goods. All prices advertised are subject to change.

(a) Our Contract

When you submit information and place an order, you will receive an acknowledgement phone call and scheduled contract signing time thus confirming receipt of your order: this phone call will only be an acknowledgement and will not constitute acceptance of your order. A contract between us will not be formed until there is a Statement of Goods and Services signed by both parties: Olson Funeral and Cremation Services, Ltd. and the purchaser. Only those goods and services selected on Olson Funeral and Cremation Services, Ltd will be included in the contract formed.

(b) Pricing and Availability

Whilst we try and ensure that all details, descriptions and prices which appear on this Website are accurate, errors may occur. If we discover an error in the price of any goods which you have ordered we will inform you of this as soon as possible and give you the option of reconfirming your order at the correct price or cancelling it. If we are unable to contact you we will treat the order as cancelled. If you cancel and you have already paid for the goods, you will receive a full refund for the merchandise selected.

(c) Payment

Upon receiving your order we carry out a standard authorization check on your payment card to ensure there are sufficient funds to fulfill the transaction. Your card will be debited upon authorization being received. The monies received upon the debiting of your card shall be treated as a deposit against the value of the goods and services you wish to purchase. Once the goods and services have been dispatched or provided and you have received a confirmation phone call, the monies paid as a deposit shall be used as consideration for the value of goods and services you have purchased as listed in the confirmation email.

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Indemnity

You agree to indemnify, defend and hold harmless Olson Funeral and Cremation Services, Ltd, its directors, officers, employees, consultants, agents, and affiliates, from any and all third party claims, liability, damages and/or costs (including, but not limited to, legal fees) arising from your use this Website or your breach of the Terms of Service.

Variation
Olson Funeral and Cremation Services, Ltd shall have the right in its absolute discretion at any time and without notice to amend, remove or vary the Services and/or any page of this Website.

Invalidity

If any part of the Terms of Service is unenforceable (including any provision in which we exclude our liability to you) the enforceability of any other part of the Terms of Service will not be affected all other clauses remaining in full force and effect. So far as possible where any clause/sub-clause or part of a clause/sub-clause can be severed to render the remaining part valid, the clause shall be interpreted accordingly. Alternatively, you agree that the clause shall be rectified and interpreted in such a way that closely resembles the original meaning of the clause /sub-clause as is permitted by law.

Complaints

We operate a complaints handling procedure which we will use to try to resolve disputes when they first arise, please let us know if you have any complaints or comments.

Waiver

If you breach these conditions and we take no action, we will still be entitled to use our rights and remedies in any other situation where you breach these conditions.

Entire Agreement

The above Terms of Service constitute the entire agreement of the parties and supersede any and all preceding and contemporaneous agreements between you and Olson Funeral and Cremation Services, Ltd. Any waiver of any provision of the Terms of Service will be effective only if in writing and signed by a Director of Olson Funeral and Cremation Services, Ltd.